

Misc. 4006/2009/CGHS/Comp.Cell  
Office of the Director, C.G.H.S.,  
Directorate General of Health Services,  
545-A, Nirman Bhawan,  
Maulana Azad Road, New Delhi-11.

Dated 12/5/09

ORDER

Sub: NABH Accreditation of Hospitals empanelled under CGHS

With reference to the above mentioned matter the undersigned is directed to state that it has now been decided that NABH Accreditation is compulsory for Hospitals for empanelment under CGHS. Henceforth, only such private hospitals that have obtained entry level pre-accreditation from NABH would be eligible for empanelment under CGHS. Further, the hospitals would have to obtain full accreditation from NABH, failing which they would be de-panelled. The Hospitals which already empanelled under CGHS and which are not accredited by NABH shall apply for NABH accreditation within two months of receipt of this communication if, they have not applied for the same till date. In addition the empanelled Hospitals having in-house Laboratories shall also apply for NABL Certification of the Laboratory.

Any Hospital which has not applied for NABH Accreditation shall be de-empanelled under CGHS.

Those hospitals / diagnostic centers that have already applied for / accredited under NABH/NABL shall inform the office of the undersigned with supportive documents.

The Hospitals having applied for accreditation should qualify and obtain certificate of accreditation from NABH within eighteen months failing which they shall be de-empanelled under CGHS.

This issues with the approval of Competent authority.

*D. D. K. Borah*  
12/5/09

(Dr. D. K. Borah)  
Addl. DDG (HQ)

To  
The Medical Superintendent,

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# **How to achieve Pre-accreditation entry level**

After undergoing the final NABH assessment, hospitals may qualify for one of the following awards (based on their scores):

**1 Pre-accreditation entry level:** Conditions for qualifying to this award are as below:

- ✚ All the regulatory legal requirements should be fully met.
- ✚ No individual standard should have more than two zeros.
- ✚ The average score for individual standard must not be less than 5.
- ✚ The average score for individual chapter must be more than 5.
- ✚ The overall average score for all standards must exceed 5.

**The validity period for pre-accreditation entry level stage is from a minimum 6 months to a maximum of 18 months.**

**2. Pre-accreditation progressive level:** Conditions for qualifying to this award are as below:

- ✚ All the regulatory legal requirements should be fully met.
- ✚ No individual standard should have more than two zeros.
- ✚ The average score for individual standard must not be less than 5.
- ✚ The average score for individual chapter must be more than 6.
- ✚ The overall average score for all standards must exceed 6.

The validity period for pre-accreditation progressive level stage is from a minimum 3 months to a maximum of 12 months

**3 Accredited:** Conditions for qualifying for accreditation are as below:

- ✚ All the regulatory legal requirements should be fully met.
- ✚ No individual standard should have more than one zero to qualify.
- ✚ The average score for individual standards must not be less than 5.
- ✚ The average score for individual chapter must not be less than 7.
- ✚ The overall average score for all standards must exceed 7.

The validity period for accreditation is 3 years subject to terms and conditions.

*Note:* The awards are only valid till the next assessment or until that last date of validity, whichever is earlier. Awards CANNOT be renewed. Depending upon the progress, the organization is eligible to get either a pre-accreditation entry level award, pre-accreditation progressive level award or accredited. If the organization under the stage of pre-accreditation entry level and pre-accreditation progressive level does not show any improvement during the next assessment they shall be encouraged to apply afresh.

**For further details of accreditation program/documents etc. pl. visit [www.qcin.org/nabh](http://www.qcin.org/nabh).**