

RFD
RESULTS-FRAMEWORK DOCUMENT

For



Quality Council of India

(QCI)

(2011-2012)

SECTION 1:

Vision, Mission, Objectives and Function

Vision

To be among the world's leading national apex quality facilitation organisations, to continuously improve the total quality in all walks of life.

Mission

To help India achieve and sustain total quality and reliability, in all areas of life, work, environment, products and services, at individual, organisational, community and societal levels.

Objectives

1. To carryout National Quality Campaign by conducting
 - a) Awareness programmes and seminars
 - b) Media related activities which includes print media releases, publications of newsletters and books
 - c) Specific projects facilitating building up of a quality culture
2. To carryout studies on impact of standards on competitiveness of Indian industry/ economy
3. To carryout National Quality Campaign by conducting

SECTION 2:

***Inter se* Priorities among key objectives, Success indicators and Targets**

Objectives	Weight	Actions	Success indicators	Unit	Weight	Target/Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
To carryout National Quality Campaign by conducting										
a) Awareness programmes and seminars	51	b) preparation of a plan for conduct of awareness programmes and seminars and implementing the plan	b) Number of awareness programmes, surveys and seminars conducted	Number	51	54	49	43	38	32
b) Media related activities which includes print media releases, publications of newsletters and books	25	a) Preparation and release of advertisement pertaining to QCI schemes and activities, publication of QCI newsletter and publication of quality related booklets	a) Number of releases, including advertisements, newsletters and books	Number	25	28	25	23	20	17

Objectives	Weight	Actions	Success indicators	Unit	Weight	Target/Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
c) Specific projects facilitating building up of a quality culture	15	c) Preparation of plan for conducting projects facilitating development of a quality culture within Indian industries and government buildings	c) Number of projects completed	Number	15	4	3	3	3	2
To carryout studies on impact of standards on competitiveness of Indian industry/ economy	09	Preparation of a plan for conducting specific studies to understand the implications of various standards in various sectors of industry / economy	Number of studies completed	Number	09	3	2	2	2	1

SECTION 3:

Specific Performance Requirement from other Departments

Department	Relevant Success Indicator	What do you need?	Why you need it?	How much do you need?	What happens if you do not get it?
Department of Industrial Policy and Promotion (DIPP)	All mentioned in section 1	Financial support	To support stated activities in section 1	As per planned budget	All activities mentioned in section 1 will get affected